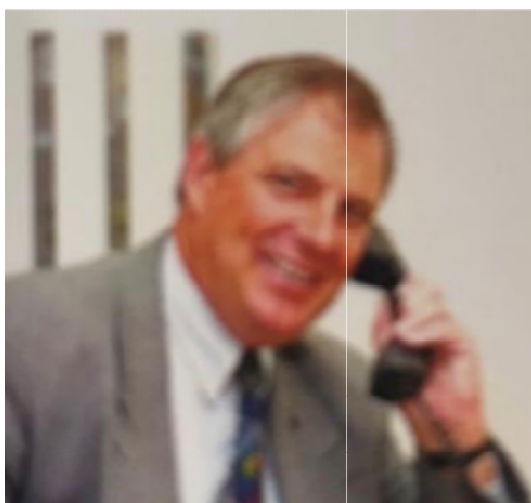# End of an era as Robin Firth retires

After 32 years at the company Robin Firth hangs up his boots to look forward to retirement. Many will know Robin as our Sales Director, a role he held for many years before becoming Commercial Director. He will be missed in both the business and the industry for his breadth of knowledge and experience and also his great sense of humour. I am sure all will wish him well. Good Luck.

Normal Office Hours Resume

After operating with condensed hours since re-opening after lock-down, from Monday 3rd August normal office hours resume:

Monday to Friday   8.30 - 5.30   Office Tel. 01924 438112

However we do encourage customers to continue to use the following email addresses when contacting us:

New orders and call-offs: orders@ianfirth.co.uk

Chase ups and other enquiries: sales@ianfirth.co.uk

Quotations and schedules: estimating@ianfirth.co.uk

Customer Care/After-Sales matters: customercare@ianfirth.co.uk

Finance / Accounts Issues: accounts@ianfirth.co.uk

New Production Machine Ordered

A new CNC production machine has been approved and is on order with the manufacturers for scheduled installation at the end of the year. This is expected to increase our capacity for External Doorsets by upto 50% in the new year.

ISO9001/ISO14001 External Audit Successful

Earlier this week the company completed the last of three days of external audits by BM Trada to maintain the certification of ISO9001 Quality Management and ISO14001 Environmental Management. THe auditor was happy with what he saw and has recommended the company for continued

To Find Out More About Our Products - Click Here