

Important Information regarding your External Door

To ensure that your new multi-point door lock functions correctly please follow the operating instructions below.

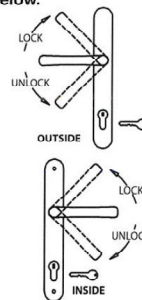
Lever/Lever Operation

To lock (from inside or outside)

1. Close the door firmly to engage the latch (do not depress handle).
2. Lift the lever up to throw the hooks to locked position
3. Turn the key to deadlock

To unlock (from inside or outside)

1. Turn the key to unlock the deadbolt
2. Push lever down to disengage the hooks and latch
3. Open the door



NB. To comply with NHBC Secure Escape it is common for there to be a thumbturn on the inside rather than a key

- ✓ Always lift the lever handle to throw the bolts when the door is closed, even if not locked.
- ✓ Regularly lubricate the moving parts of the lock, handle and hinges with a lubricant such as 'Tri-flo' or 'Duckoil'.
- ✓ Regularly wash the doorface and hardware with warm soapy water and a soft cloth to keep the door looking good for longer. In coastal locations, near airports or heavy industry, this will need to be more frequent. Never use household cleaning products, metal polish, or abrasive cloths on the door face or hardware

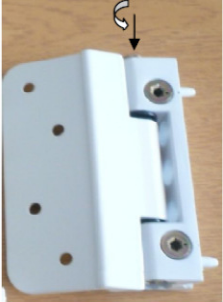
Things you need to know:

1. All newly hung doors will settle in position and will probably need adjusting after a few months. The gaps between the door and the frame looking from the inside should be between 2 to 4mm, the door should be pressed tight up to the seals on all four sides so no draughts can be felt, and the lock bolts should throw into the strike plates without resistance.

External Door Adjustable Hinge – Adjustment

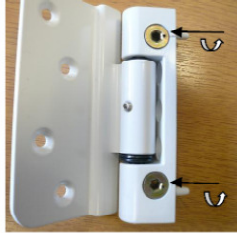
Compression:

To pull the door tighter onto the seals
Turn the screw in the top of the knuckle of each hinge until you achieve even compression against the seals.



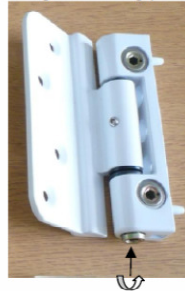
Horizontal:

To move the door left/right in the frame
Turn the screws in the side of each hinge until you achieve even gaps between the door & frame at each side



Height:

To lift or drop the door vertically
Turn the screw in the bottom of the knuckle of each hinge until you achieve good compression against the threshold seal leaving 3-5mm even gap at the head.

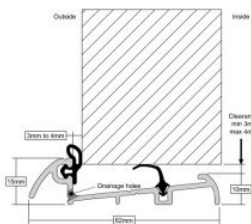


Adjust the strike plates +/-2mm



The bolts should throw into the strike plates centrally.

2. All composite doors will react to temperature and sunlight. They will appear to move and can sometimes make creaking noises when subject to direct sun. This is more prevalent with south facing doors and dark coloured doors. This is normal and the door will move back again when the sun moves away. Doors can look as if they have bowed inwards when there are extremes of temperatures from inside and out. As long as the door still locks and is not leaking around the seals, this is nothing to worry about. The door is likely to move back when temperatures changes.
3. The threshold is designed for wheelchair access to meet Building Regulations, so it has a low upstand. It is therefore important any rainwater can drain to the outside quickly to prevent leaks internally. It will drain better if the trough is free from debris and the drainage holes are clear. Please ensure this is regularly checked.



4. Small, shallow scratches to the doorface should be repaired with specialist touch-up pens, not standard household paints.