

Company & Employee Values

**Traditional Family Values**  
We show commitment and self-discipline through our punctual, reliable and courteous manner.

**Pride**  
We pride ourselves on delivering a first-class service to our customers through our accurate, open, honest and personalised approach.

**Supportive Teamwork**  
We recognise each other's differences, show consideration and mutual respect, combining our individual strengths to produce a harmonised workforce.



**Accountable**  
We work hard, do our job well and take ownership of our actions.

**Going the Extra Mile**  
We make a positive contribution to daily working life which often goes above and beyond, surpassing expectations.

**Safety**  
We work safely and take responsibility for looking after our own mental and physical health whilst remaining mindful of others.

**Environmental**  
We strive to reduce our climate change impact, improve resource efficiency and limit our environmental impact.